

HARROW YOUTH FOOTBALL LEAGUE

(FA CHARTER STANDARD LEAGUE)

RESULTS' SERVICE – SEASON 2016 / 2017

Please read the note below in detail

TELEPHONE NUMBER: 01895 717517

TEXT/SMS NUMBER: 07797 800102

E-MAIL ADDRESS: harrow@firsteleven.co.uk

When you call the telephone number, you will be connected to the results' service. If you connect to the ringing tone and there is a delay in answering – do not hang up, but wait, otherwise when you call again you will go to the back of the queue.

- ❖ IF YOU ARE TELEPHONING THROUGH YOUR MATCH RESULTS (01895 717517) THEN THIS **MUST** BE DONE BETWEEN THE HOURS OF **12 NOON** (the telephone service is **not** available before that time) AND NO LATER THAN **5.30 PM** (this is the time that the service will terminate) ON THE SUNDAY.
- ❖ **ALTERNATIVELY**, MATCH RESULTS MAY BE TEXTED THROUGH TO (07797 800102). There is no restriction on the earliest time for texting – only the latest time of 5.30 pm applies.
- ❖ **ALTERNATIVELY**, MATCH RESULTS MAY BE E-MAILED THROUGH TO THE ABOVE ADDRESS (harrow@firsteleven.co.uk). There is no restriction on the earliest time for e-mailing – only the latest time of 5.30 pm applies.
- ❖ DON'T WAIT UNTIL THE LAST MINUTE, AS SOON AS POSSIBLE AFTER 12 NOON, OR AS SOON AS THE MATCH IS OVER (IF LATER), THEN PLEASE CALL IN THE RESULT.
- ❖ IT IS THE RESPONSIBILITY OF BOTH THE HOME TEAM AND AWAY TEAM TO CALL THROUGH THE MATCH RESULT.
- ❖ IDEALLY ONLY ONE PERSON FROM EACH CLUB SHOULD TELEPHONE ALL THE MATCH RESULTS THROUGH - ALL IN ONE GO.
- ❖ THE RESULTS' SERVICE CANNOT PROVIDE OTHER MATCH RESULTS – THESE ARE currently ONLY AVAILABLE VIA FOLLOWING WEB-SITE (www.firsteleven.co.uk/harrow) OR THE LOCAL MEDIA/PRESS.

(PTO)

When Telephoning or Texting or E-Mailing through your match results, can you please provide the following information clearly and, where applicable, legibly:

- AGE-GROUP
- DIVISION OR CUP COMPETITION
- FULL NAME OF HOME TEAM AND THE NUMBER OF GOALS SCORED
- FULL NAME OF AWAY TEAM AND THE NUMBER OF GOALS SCORED

When E-Mailing the results, please include the above information in the body of the e-mail and DO NOT put it in an attachment.

There is a danger of a virus or incompatible software and we do not want your or the service's system to crash!

- ❑ **Please remember that ALL postponed or cancelled matches must also be telephoned, or texted, or e-mailed through.**

At the same time please advise the results' service as to the reason for the postponement or cancellation (i.e. due to weather / default, etc).

- ❑ **In addition, ALL Middlesex FA-Youth Division (or your parent County FA) cup results (whether you are playing at home or away) must be telephoned, or texted, or e-mailed through.**

We hope that the aforementioned procedures will allow the League to obtain ALL match results on a timely basis in order that the administration can be kept up-to-date, and also reduce the time / fines incurred by clubs for non-compliance.

If you have any questions please do not hesitate to contact:

Andy Lowe – Chairman & Executive Officer

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