

# **HARROW YOUTH FOOTBALL LEAGUE**

**(FA CHARTER STANDARD LEAGUE)**

## **RESULTS' SERVICE – SEASON 2017 / 2018**

*Please read the note below in detail*

**TELEPHONE NUMBER: 01895 717517**

**TEXT/SMS NUMBER: 07797 800102**

**E-MAIL ADDRESS: harrow@firsteleven.co.uk**

When you call the telephone number, you will be connected to the results' service. If you connect to the ringing tone and there is a delay in answering – do not hang up, but wait, otherwise when you call again you will go to the back of the queue.

- ❖ IF YOU ARE TELEPHONING THROUGH YOUR MATCH RESULTS (01895 717517) THEN THIS **MUST** BE DONE **BETWEEN** THE HOURS OF **12 NOON** (the telephone service is **not** available before that time) AND NO LATER THAN **5.30 PM** (this is the time that the service will terminate) ON THE SUNDAY.
- ❖ **ALTERNATIVELY**, MATCH RESULTS MAY BE **TEXTED** (SMS) THROUGH TO (07797 800102). There is no restriction on the earliest time for texting – only the latest time of 5.30 pm applies.
- ❖ **ALTERNATIVELY**, MATCH RESULTS MAY BE E-MAILED THROUGH TO ([harrow@firsteleven.co.uk](mailto:harrow@firsteleven.co.uk)). There is no restriction on the earliest time for e-mailing – only the latest time of 5.30 pm applies.
- ❖ DON'T WAIT UNTIL THE LAST MINUTE, AS SOON AS POSSIBLE AFTER 12 NOON, OR AS SOON AS THE MATCH IS OVER (IF LATER), THEN PLEASE CALL IN THE RESULT.
- ❖ IT IS THE RESPONSIBILITY OF **BOTH** THE HOME TEAM **AND** AWAY TEAM TO CALL THROUGH THE MATCH RESULT.
- ❖ IDEALLY ONLY **ONE** PERSON FROM EACH CLUB SHOULD TELEPHONE ALL THE MATCH RESULTS THROUGH - ALL IN ONE GO.
- ❖ THE RESULTS' SERVICE **CANNOT** PROVIDE OTHER MATCH RESULTS – THESE ARE currently **ONLY** AVAILABLE VIA FOLLOWING WEB-SITE ([www.firsteleven.co.uk/harrow](http://www.firsteleven.co.uk/harrow)).

(PTO)

When Telephoning or Texting or E-Mailing through your match results, can you please provide the following information clearly and legibly, where applicable:

- AGE-GROUP
- DIVISION OR CUP COMPETITION
- FULL NAME OF THE HOME TEAM AND THE NUMBER OF GOALS SCORED
- FULL NAME OF THE AWAY TEAM AND THE NUMBER OF GOALS SCORED

When E-Mailing the results, please include the above information in the body of the e-mail and DO NOT put it in an attachment.

There is a danger of a virus or incompatible software and we do not want your or the service's system to crash!

- ❑ **Please remember that ALL postponed or cancelled matches must also be telephoned, or texted, or e-mailed through.**

**At the same time please advise the results' service as to the reason for the postponement or cancellation (i.e. due to weather / default, etc).**

- ❑ **In addition, ALL Middlesex FA-Youth Division (or your parent County FA) cup results (whether you are playing at home or away) must be telephoned, or texted, or e-mailed through.**

We hope that the aforementioned procedures will allow the League to obtain ALL match results on a timely basis in order that the administration can be kept up-to-date, and also reduce the time / fines incurred by clubs for non-compliance.

If you have any questions please do not hesitate to contact:

Andy Lowe – Chairman & Executive Officer

(hyfl999g)